

DKK - FOREIGN RESIDENTS GROUP HUMAN INTEREST WORKING PARTY

DATE OF PROJECT TO DKK 01/10/2009

PROJECT NAME: **Emergency Medical Facilities in Dalyan and on Iztuzu Beach**

PURPOSE OF PROJECT

- Ascertain whether the facilities provided meet the expectations of tourists and foreign residents
- Ascertain division of responsibility for these facilities between the Municipality, local state hospitals, local private hospitals, paramedic organisations, individual doctors or other professional medical personnel
- Establish the existence of any voluntary trained medical organisations and personnel
- Provide adequate information on Emergency help-lines, doctors, ambulance service, mountain rescue, 24 hour chemists
- Create a Volunteer Support Programme for sick and convalescing residents
- Ascertain whether there are emergency plans in place in the event of a major incident in Dalyan e.g. earthquake, plane crash

VOLUNTEER ACTION REQUIRED

- Consultation with Municipality on existing Health and Safety Policies
- Consultation with local hospitals and clinics
- Consultation with Tour Agencies on Guidance given to tourists in the event of emergency
- Consultation with tourists' Travel Insurance Agencies on their expectations and guidelines for medical care in an emergency
- Gather accurate information to enable the setting up of emergency help-lines
- Survey of local residents and hotels on the value of a multi-lingual Volunteer Support Programme
- Consultation with Municipality on emergency plans for a major incident
- Ascertain any legal implications

COSTS - This project requires little or no funding.

AIMS

- To ensure that accurate and consistent information is imparted by the Municipality, tour agencies, insurances agencies and the Emergency Medical providers to residents and visitors to Dalyan.
- To provide accurate and consistent information in the form of a multi-lingual medical emergency helpline.
- To set up a multi-lingual Voluntary Support Programme
- To enhance the professional and social care provided in emergency situations

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PROJECT NAME: **BURGLARIES:
AWARENESS, PROTECTION AND SUPPORT**

PURPOSE OF PROJECT

- To raise awareness among local residents, local businesses, local tourism agencies, the Municipality and Jandarma of the negative social and economic impact caused by a rise in burglaries in Dalyan since 2008
- To provide information on improved protection of property
- To set up a voluntary Neighbourhood Watch Scheme in conjunction with the Jandarma
- To offer a voluntary Support Service to locals and visitors who have been burgled
- To work with the Municipality and Jandarma to achieve a safer environment.
- To ascertain the existence of a 24hr direct line to a multi-lingual contact at the Jandarma

VOLUNTEER ACTION REQUIRED

- Consultation with Jandarma on existing data
- Questionnaires to identify social and economic impact on victims of burglary
- Statistical assessment of negative financial impact on tourism and visitor rentals
- Statistical assessment of negative financial impact to other local businesses
- Assessment of present social support for victims
- Work with Municipality, Muhtars, Jandarma on developing a Neighbourhood Watch Scheme
- Work with Municipality, Muhtars, Jandarma to encourage local participation for the protection of the whole community

COSTS

- This is project requires almost no funding.

AIMS

- To create a safer place for local residents and visitors
- To improve the image of Dalyan as a safe place for tourists
- To effect an increase in social and economic well-being for Dalyan

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DATE OF PROJECT TO DKK 01/10/2009

PROJECT NAME: **LIVING IN DALYAN INFORMATION DESK**

PURPOSE OF PROJECT

- To provide regularly up-dated, accurate and consistent information on living in Dalyan as a foreigner
- To provide access to this information through the DKK- FRG Website
- To eliminate discrepancies in information currently available
- Establish the existence of a multi-lingual contact at the Belediye

VOLUNTEER ACTION REQUIRED

- Gathering information from reliable sources.
- Working in partnership with those sources to provide written confirmation that all information is accurate.
- Working with these sources to ensure information is regularly up-dated
- Current projects requiring attention
 - ✓ Municipality Charges property tax, living permission, water charges
 - ✓ Electricity tariffs, meters, frequency of billing etc.
 - ✓ Wills for foreigners in Turkey
 - ✓ Driving licences
 - ✓ Funerals and Graveyard plots

This is an on-going information gathering exercise to answer foreigners' questions as they arise.

COSTS

This project requires little or no funding

AIM

- To increase the availability and accessibility of accurate and consistent information.
- To generate confidence in the information provided.